



The WAHI Inspector

February 2018

Vol. 22, Issue 2

www.wahigroup.com



**Andy Helgeson
President**



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What Do You Want WAHI To Be?

That's a question I'd love to hear answered by every member. A source for business? Refer clients to you? Do all of your marketing for you? A place for easy continuing education credits? All of these?

I always remind myself of the stated objectives of WAHI:

- A. *unite those engaged in the profession*
- B. *promote high standards*
- C. *provide guidance and develop relationships with Government and other agencies*
- D. *encourage professional training*
- E. *promote the value of home inspections*

There are other associations which are geared toward marketing, etc. and they do a good job of it. But profit is their motive - what they're peddling comes at a considerable financial cost. WAHI is a **Not-for-Profit** organization. WAHI's motivation is not to see how much money we can squeeze out of our members by selling them anything we can.

WAHI offers exceptional educational opportunities. Along with that, the #1 member benefit is the use of the WAHI Inspection Agreement. WAHI has invested time and money to help manage the considerable liability we home inspectors face.

I believe another great benefit is the personal interaction with your peers. This is a lonely business – you don't get to chat at the coffee machine, do lunch with your co-workers, play on the company's team, or sit down with management and plan out goals. Fellowship with peers at the Chapter and State meetings is **invaluable** to me. Meeting one on one (or 2 or 5 guys) over a meal and a beer to solve a thorny problem or just to see how you measure up cannot be duplicated with an online course.

Now is the time to take a serious look at what WAHI truly offers and **what you want to get out of it**. I say it over and over, but if you get involved, the rewards far exceed the effort you need to put forth.

(continued on pg. 4)

WAHI Spring 2018 Education House and Seminar

March 9th and 10th

The Holiday Inn Hotel and Convention Center, Stevens Point!
Earn up to 15 credits! Details and Registration [HERE!](#)



NEXT MEETING: Wednesday, February 21

Social at 6:00 pm & Meeting/Dinner at 6:30 pm

Meeting and meal is \$30; meeting only is \$10.

[Palms Supper Club Steak House, 5912 Business Hwy 51, Schofield](#)

[Education:](#) WAHI Arbitration Program

For speaker information, or to provide a suggestion/lead, please contact the Chapter President, Richard Duerkop at 715.241.8222



"Christmas" Party - Mark your calendars for Friday, February 16th - the chapter will be celebrating a belated holiday party at Draganetti's Ristorante at 3120 E. Clairemont Ave, Altoona, WI 54720 at 6:00 pm. Contact Terry Elliott at 715.577.4211 or terry.elliott1206@gmail.com for further information and to rsvp.

NEXT MEETING: Wednesday, February 7

Buffet Dinner at 5:30 pm & Meeting at 6:00 pm

[Jade Garden Restaurant, 3620 Gateway Dr., Eau Claire](#)

[Education:](#) Dan Walker, Walker Log Homes

For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair, Pete Saltness at 715.829.7348



NEXT MEETING: Tuesday, February 20

Round table at 5:30 pm & Meeting/Dinner at 6:00 pm

[The Stone Toad, 1109 S. Oneida St., Menasha](#)

[Round Table Discussion:](#) Next months discussion is on exterior basement waterproofing. Please send your pictures to Dave VandenHeiden at thdllc7@gmail.com at least a couple of days before the meeting or bring them on your smart phone and directly load to the projector.

[Education:](#) Mike Dewey, Superior Waterproofing

For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair, Scott Hansen at 920.716.3025.



NEXT MEETING: Thursday, February 22 - 4th Thursday, one more time!

Roundtable at 6:00 pm & Meeting/Dinner at 6:30 pm

[NEW LOCATION: Great Dane Pub and Brewing, 2980 Cahill Main, Fitchburg](#)

Join your fellow Madison members to kick off our 1st meeting at our "GREAT" new location. Watch your email for important (fun!) details!

The Madison Chapter meets only the following months: January, February, May, June, September and October.

For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair, Ron Miller at 608.235.9836



NEXT MEETING: Tuesday, February 13

Social time from 5:30 - 6:30 pm, Buffet Dinner available from 6:00 - 7:00 pm

Business Meeting and Educational Presentation at 7:00 pm

[Klemmer's Banquet Center, 10401 W. Oklahoma Ave., West Allis](#)

[Education:](#) Jeff Spence, Milwaukee Metropolitan Sewage District (MMSD)

Jeff will share information on a new community program. MMSD has called upon WAHI for assistance in getting the word out to home owners and occupants.

For speaker information, or to provide a suggestion/lead, please contact Chapter Education Co-Chairs,
Ryan Eigenfeld at 414.795.9018 and Troy Beasley 414.737.2721

WHAT'S HAPPENING IN WAHI?

This is a brief recap of activity in the past month and a preview of what lay ahead. If anyone would ever like further information on something mentioned in this piece, just let me know...julie@wahigroup.com or 414.299.9766

January 2018

- **Arbitration, Arbitration, and Arbitration:** Lots of time, attention and focus has been placed on revitalizing the WAHI Arbitration Program – increasing our pool of trained arbitrators, gathering data from members and E&O providers regarding their experience in the course of an arbitration and discussing program improvements with our administrator, Resolute Systems. All members received multiple (3) emails in our recruitment effort. Please see page 9 in this newsletter for updated information.
- **Zoom, online meeting provider:** Remember, for any “long distance meetings” WAHI has an account with an online meeting provider, Zoom. This service is available for use by the Board of Directors, Chapter leadership and State and Chapter committees. Contact me for further information or to schedule a meeting for your group.

February 2018 and Beyond...

- **Arbitration Training:** WAHI has multiple dates in mind for the all-day training for Home Inspector and Contractor Arbitrators this spring. The exact dates and locations are yet to be determined, but based on applications received in the Milwaukee area, a training on Monday, February 26th looks very promising. At the time of this newsletter, plans for a training in Appleton on Tuesday, March 20th and in Wausau in April are being discussed. Please see page 9 in this newsletter for updated information.
- **Spring 2018 Elections:** Now is the time to start thinking about stepping up to a leadership position in WAHI. We will hold the election of President and Vice President in March - election dates will overlap the spring seminar. See page 5 in this newsletter for important election dates.
- **Board of Directors Meeting:** Come see how YOUR State leadership operates and join us on Friday, March 9th! The meeting is scheduled from 2 pm to 5 pm. See page 6 In this newsletter for further details.
- **Annual Meeting:** Saturday March 10th - held during lunch at the Spring 2018 Training Seminar in Steven Point. See page 6 for details.
- **Spring 2018 Education House and Training Seminar:** March 9th and 10th at the Holiday Inn Convention Center in Stevens Point. Click [HERE](#) for further details and to register.



**Julie Arnstein
Executive Director**

You can **add your photo and/or a link to your website** to your WAHI profile!

Submit photo and/or company website info. to:
julie@wahigroup.com

PRESIDENT (CONT'D)

- If you have ideas on what you think would be a better way – get involved.
- If you have a particular skill that would help WAHI, whether it is in the financial, technology, legislation, public relations, human resources, legal arena, or any other area – get involved.
- If you have a gripe, you can easily do something about it – get involved.
- Consider starting with committee work in an area of interest to you. WAHI has numerous committees screaming for more members.
- Put your chapter meetings on your calendar – commit to attend 6 meetings in 2018.
- Make it a point to attend the Board Meetings to see how the association works.
- Run for a Chapter or State leadership position. You may not be elected the first time, but I promise, if you are persistent, it will happen.

The State election is coming up very soon! The positions of President and Vice-President will be on the ballot this spring - other Board of Director positions will be up in 2019. I would be happy to share what the positions require of your time and knowledge. I would love to see a ballot where 2 or 3 members challenge the incumbent. Julie is an invaluable asset who is always there for you and provides objective, knowledgeable help, honed by years of putting up with us. Phone or email is always an option but if you prefer a private conversation, corner one of the Board members or Julie at a Chapter or State meeting.

WAHI is a welcoming group whether you're new or a member for years. If your standing in your community and/or profession matters to you; if you want to attain true professionalism; if you just want to have fun.....**get involved!**

I'll end with a (made up) Irish blessing:

May the wind be at your back, pushing your a\$ along so you make it where you're going before you know you're there and realize how much fun it was in the journey!

~Andy Helegeson



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STATE ELECTION



The membership will be electing 2 State Board of Director positions in March - President and Vice President. Each position is a 2-year term. The State election will be done electronically – using the same process used the past 4 years.

VOTE

Members who attend the WAHI Spring 2018 Training Seminar in Stevens Point will have the opportunity to cast their vote there. The intent (and goal!) is to increase voter participation and “walk” members through the online voting process. Members who do not attend the seminar can cast their vote from any computer as usual. See important election dates below.

Please contact Nominations & Elections Chair Andy Helgeson if you are interested in a position, would like to submit a nomination or have any questions about serving - ajhelgeson@wi.rr.com or 414.315.0266. You may also contact Julie Arnstein at 414.299.9766 or julie@wahigroup.com with any questions as well.

Important Election Dates:

Friday February 23rd, Nominations Deadline

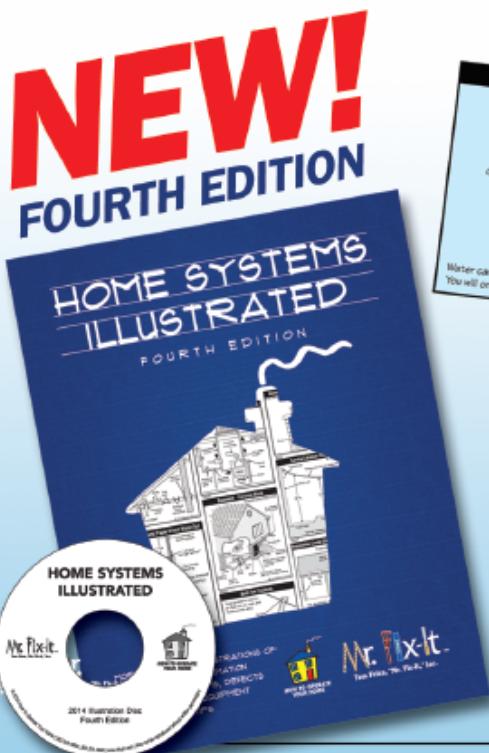
Please contact Nominations and Elections Chair, Andy Helgeson to submit nominations

Sunday March 4th, Bio Deadline

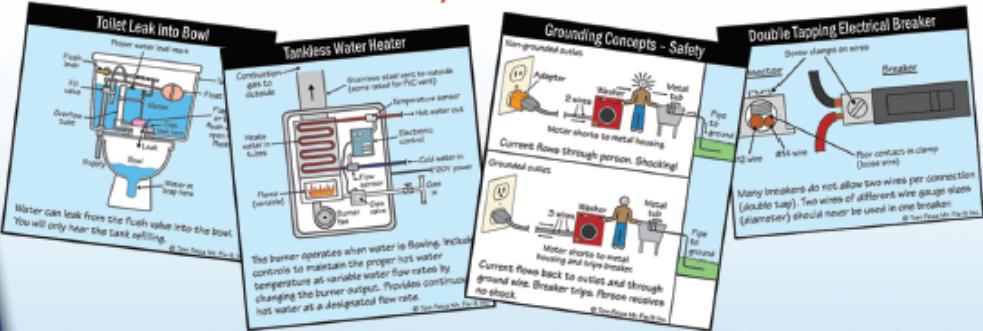
All candidates are asked to submit a brief bio to share with the members eligible to vote. Julie Arnstein will contact all candidates regarding the bio request.

Friday March 16th, Voting Deadline

Votes must be cast by the end of day (11:59 PM) to be included in the ballot tally. Members with voting rights will be able to cast their vote starting Saturday March 10th through Friday March 16th.



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Spring 2018 Education House and Training Seminar

Join us March 9th and 10th at The Holiday Inn Hotel and Convention Center in Stevens Point!

Friday the 9th - Education House, Board Meeting and Vendor Cocktail Party

Saturday the 10th - Training Seminar and Annual Meeting

YOUR WAHI Education House and Education Committees have again pulled a great line up of speakers and educational topics together for **YOU**...HVAC, Roofing, Foundations, Drone Use and Regulations, Defect Update, WAHI Arbitration Program and last, but most certainly not least...Joe Nagan! Joe's presentations always receive high marks!

Click [**HERE**](#) for registration and details. See you there!

WAHI Annual Meeting

The 17th Annual Meeting will be held in conjunction with the WAHI Spring 2018 Training Seminar at The Holiday Inn Hotel and Convention Center, during lunch on Saturday. Members not attending the seminar/lunch, but interested in attending the Annual Meeting should contact Julie Arnstein, by Thursday, March 1st to ensure sufficient handouts and seating in the room - julie@wahigroup.com or 414.299.9766

WAHI Board Meeting - Friday March 9, 2018

The next WAHI Board of Directors meeting will be Friday, March 9, 2018 starting at 2:00 pm. This meeting will be held in conjunction with the Spring 2018 Education House and Training Seminar at The Holiday Inn Hotel and Conference Center in Stevens Point, WI.

All WAHI members are welcome to attend.

Please contact Julie Arnstein by Thursday, March 1st if you would like to attend - julie@wahigroup.com or 414.299.9766



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NEW MEMBERS

Drew Basten (Fox Valley)
Home Inspector Member
Basten Home Inspection
920.621.9978
basten007@gmail.com

Thomas Beatty (Fox Valley)
Home Inspector Member
Inspection Services of Wisconsin, LLC.
920.284.4806
tom@inspectionserviceswi.com

Michael Bellek (Milwaukee)
Home Inspector Member
Precision Home Inspection
262.902.3565
mbellek@yahoo.com

Phil Jackson (Madison)
Home Inspector Member
WISCo Inspections, LLC.
608.642.1112
wiscoinspections@gmail.com

Kenneth Smith (Madison)
Home Inspector Member
K & A Home Inspections, LLC.
608.352.0530
kahomeinspections@gmail.com

Brittany Thomas (Milwaukee)
Affiliate Member offering radon testing services
Thomas Radon Testing
920.791.1159
thomasradontesting@gmail.com
www.thomasradontesting.com

Steve Wixom (Madison)
Home Inspector Member
StWx
608.255.0288
wixi4152g@gamil.com



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ARBITRATION TRAINING



The response to our request for new candidates to train as arbitrators in all 5 WAHI chapters has been pretty good in some chapters...and pretty weak in others. Our initial application deadline of January 25th was intended to give the committee some directions regarding a February training date. We are looking at additional training dates in Fox Valley (March) and Wausau (April) so please CONTINUE TO SUBMIT Home Inspector and Contractor applications. We will continue to accept applications for the February 26th training date as well.

Watch your email for confirmed training date details. The training is all day, includes lunch and is mandatory for anyone interested in serving as a Home Inspector or Contractor Arbitrator going forward. It has been 10 years since our last training - previously trained home inspectors and contractors will need to attend this training to continue. All candidates must meet the requirements and be approved by the WAHI Arbitration Committee members.



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NEW Refund Details

WAHI has recently learned that **refunds** will **ONLY** be issued for **stamps purchased in 2017**. Sorry for any confusion this may have caused.

As previously reported, the Rental Weatherization Program ended on January 1, 2018. See the December 2017 WAHI Inspector (page 7) for the full report.

Contrary to what WAHI was originally told, the WI State Department of Administration has authorized refunds of unused Certificate of Compliance stamps purchased for the Rental Weatherization Program. The refunds are by request only.

To request a refund, contact: DOAdocumentsalesinformation@wi.gov. The number to call is 608.243.2441, if you have questions.

WAHI has not been made aware of a deadline date for refunds, but acting sooner than later would be recommended.

Feel free to contact me if you have any questions or comments - dstrand8@charter.net or 608.255.3966

Sincerely, David Strandberg, Madison Chapter
WAHI Legislative Committee Chair

WI RENTAL WEATHERIZATION PROGRAM



David Strandberg
Legislative
Committee Chair

Stay in touch with the WAHI Facebook page!



Our WAHI Facebook community provides the perfect opportunity to post minutes, make chapter announcements, post meeting changes, start a dialog/ask questions of fellow inspectors or just see what your fellow WAHI members have been up to. If you have any questions, please contact:

Bob Turicik
920.892.7654
homeview@wi.rr.com



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WAHI 101 - INSTRUCTIONS TO UPDATE YOUR PROFILE IN 5 EASY STEPS:

1. Go to www.wahigroup.com.
2. From the Home Page - upper right corner, select "LOGIN." ENTER your email address on file with WAHI and password. *If you have questions, contact Julie at julie@wahigroup.com.
3. Once logged in, the upper right corner shows your name, "Change Password" and "Log Out." **CLICK on your name.**
4. You should now be on the "My Profile" page. Select "EDIT PROFILE" in the gray rectangular box.
5. After making your updates, select "SAVE" in the gray rectangular box at the bottom of the page.

Members Only - Interactive Forum

It has come to our attention that many of you may be unaware the WAHI website hosts an interactive forum on the Members Only page.

We encourage all members to check it out!

This is a very useful tool for communicating directly with fellow members and with our large membership, chances are very good that you will find someone who has a shared experience similar to yours or an answer to your question!

To access the forum section of the website you need to log-in to the website.

See WAHI 101 on page 11 for step-by-step instructions to log-in to your profile and make use of this additional "tool" and benefit WAHI offers to their members.

DISPUTE PROCESS

All member-to-member or member-to-association disputes must go through the Membership Committee.

A member going public, with disputes of these types, risks disciplinary action.
The Membership Committee will implement this policy.

**For more information on this process contact Membership Committee Chair:
Ron Miller at 608.235.9836 or ronmiller547@gmail.com**

WAHI Arbitration Program

Not every homeowner/inspector interaction goes smoothly. Although all members are encouraged to make every effort to resolve disputes on their own, we know that is not always successful.

WAHI's Dispute Resolution Program is here for you during those difficult times.

The process begins when the complainant (homeowner) contacts the Program Administrator at Resolute Systems by one of the following ways:

Mail: 1550 N. Prospect Ave, Milwaukee, WI 53020

Email: info@ResoluteSystems.com

Website: www.resolutesystems.com

For more information, please contact:
Arbitration Committee Chair, Mark Thomas at
414.486.2367 or mark@thomasbuildingconsulting.com



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WAHI Legal Support

Attorney Roy Wagner, of von Briesen and Roper, continues to offer risk-free initial counseling to members with legal concerns.

If further legal assistance is requested, the cost of the initial consultation will be included in the bill.

Contact Roy Wagner at
414.287.1250 or rwagner@vonbriesen.com

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WAHI WELCOME COMMITTEE

Our Welcome Committee is intended to do just that....*welcome* our new members into WAHI. As a new member, expect a call from a member from your chapter. If you are a "newer" member – maybe you joined a while ago but haven't yet attended a meeting - feel free to reach out to a committee member from your chapter and make arrangements to meet at the next or an upcoming meeting.

We want our new members to feel "welcome", feel a connection with the group... and the members listed below are the right people to do that!

CENTRAL

Mike Carson - 715.212.4051 or carsonhomeinspector@gmail.com
Rich Duerkop - 715.241.8222 or americansentry1@charter.net
Nate Petersen - 715.218.6365 or nppmpp01@yahoo.com

CHIPPEWA VALLEY

Jon Hempel - 715.894.7304 or jhempel@newageinspection.com
Joel Markeson - 715.225.0385 or jpmarkuson@gmail.com

FOX VALLEY

Dave Brading - 920.889.2120 or dave.brading@yahoo.com
Bob Turicik - 920.946.0433 or homereview@wi.rr.com

MADISON

Sean Martinsen - 608.206.1108 or sktailhook@yahoo.com
Rich Reinhart - 608.535.9206 or thehomeinspectorllc@outlook.com

MILWAUKEE

Andy Helgeson - 414.315.0266 or helge4674@outlook.com
Steve Knoebel - 414.828.4217 or stevek@knoebelinspect.com
Scott LaMarr - 262.424.5587 or scott@honesthomeinspections.com
Mike von Gunten - 262.945.2446 or mike@lahigroup.com
Chuck Weber - 414.536.1300 or cweber81@wi.rr.com

Thank you all for stepping up to serve on one of the **most important** committees within the WAHI organization!



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Vice President Tom Greenwaldt 262.547.3678	Brian Opelt 715.937.2002
Secretary & Executive Director Julie Arnstein 414.299.9766	Dave Pribyl 920.660.3000
Treasurer Tom Kruse 608.782.8831	David Strandburg 608.255.3966
Members-at-Large Mike Carson 715.212.4051	Mike von Gunten 262.945.2446
Tom Dempsey 262.367.1536	Chapter Presidents Rich Duerkop, Central 715.241.8222
Dennis Kruger 608.575.0371	Terry Elliott, Chippewa Valley 715.577.4211
Scot McLean 414.228.6573	Dave Pribyl, Fox Valley 920.660.3000
	Dennis Kruger, Madison 608.575.0371
	Jay Paulson, Milwaukee 262.751.5992

WAHI COMMITTEES

Arbitration Mark Thomas, Chair Dave Brading Ron Nohre Attorney Roy Wagner	Membership Ron Miller, Chair Mike Carson Roger Kautz Scot McLean Brian Opelt David Pribyl
Audit Tom Kruse, Chair James Davis • George Finch Nathan Peterson • Misty Russell Dave Stoinski	Nominations/Elections Andy Helgeson, Chair Rich Duekop Terry Elliott Dennis Kruger Jay Paulson Dave Pribyl
Education Tom Kruse, Co-Chair John Moore, Co-Chair Mike Carson Pete Saltness	Public Relations Bob Turicik, Chair Troy Beasley Bruce Low Nick Petrie Chuck Weber
Education House Mike Carson, Co-Chair Mike von Gunten, Co-Chair	Rules & Bylaws Andy Helgeson, Chair Tom Dempsey Tom Greenwaldt
Legal Support Ron Miller Attorney Roy Wagner	Website Julie Arnstein, Chair
Legislative David Strandberg, Chair Joy Bott Tom Dempsey Scot McLean Ron Miller Mark Thomas	Welcome See page 14 in this newsletter

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Fax: 801.610.2701

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Contact: Jeff Ascher, 608-269-2127

Fax: 267-647-3247

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www.coverrainsurance.com

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Contact: Jeff Frank, 414.221.0364

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